

LIGHTBEAM SOLAR CLEAN LLC

CUSTOMER SERVICE QUESTIONNAIRE

Please complete this short form so we can begin to confirm scope, access and condition of your property before service. This short questionnaire is meant to expedite the service process.

CUSTOMER & PROPERTY

Customer Name	
Service Address	
Mobile Phone	
Email	
Preferred Contact	☐ Text ☐ Call ☐ Email

SOLAR SYSTEM

Home / Building	☐ 1-story ☐ 2-story ☐ Other: _____
Approx. Panel Count	_____ panels Size: <i>Small Medium Large</i>
System Ownership	☐ Owned ☐ Financed ☐ Lease/PPA ☐ Unsure
Last Cleaning	☐ Never ☐ <6 mo ☐ 6-12 mo ☐ 1+ yr ☐ Unsure
Known Issues	☐ None ☐ Cracked panel ☐ Loose component ☐ Pests/Birds ☐ Other _____
Roof Type	☐ Shingle ☐ Tile ☐ Metal ☐ Flat ☐ Other

If possible - Please provide pictures of the work areas you are requesting service. This will expedite the site assessment process. This information will help LightBeam Solar Clean build you a more accurate quote.

SERVICE REQUESTED

☐ Solar Cleaning	☐ One-Time Cleaning ☐ Maintenance Plan
☐ Window Cleaning	☐ Yes ☐ No Approx. windows: _____
☐ Screen Cleaning	☐ Yes ☐ No Approx. screens: _____
☐ Other Requests / Notes	

ACCESS & CONDITIONS

- ☐ Gate / yard access is available.
- ☐ Customer will disclose known roof leaks, broken/fragile tiles, skylights, recent roof work or other access concerns.
- ☐ Pets will be secured away from the work area.
- ☐ Water access is available if requested by LightBeam Solar Clean.
- ☐ Customer understands final price may change if actual size, access or condition materially differs from information provided; changes require customer approval before work proceeds.

PHOTO & COMMUNICATION

LightBeam Solar Clean documents completed service with before-and-after photos. The technician will text the before-and-after photos to the customer's mobile number after service.

Customer questions / special instructions:

Once you have completed this form please email it to

lightbeamsolarclean@gmail.com with your job Address in subject line. Thank you.